

## Technical Services Bulletin

**To: Licensed Elevate™ Applicators  
Elevate Sales Representatives**

**RE: ENHANCEMENTS TO PIN DASHBOARDS AND SPEEDY PROGRAM**

To our valued customers and partners:

Earlier this year we announced upcoming enhancements to the [Elevate Pre-Installation Notice \(PIN\)](#) system. We are pleased to inform you that the first round of updates will be made on August 15<sup>th</sup>, with full deployment occurring on September 15<sup>th</sup>. Your PIN dashboards will soon include regular updates to your company's Quality Impact Rating<sup>1</sup> (QIR), and the addition of color coding and other alerts to help prioritize completion of Repairs for Warranty (RFW).

For applicators enrolled in Elevate's Speedy Warranty program, the full program requirements will be added to PIN to keep you informed on your status. As a reminder, continued participation in the Speedy program depends on applicators completing at least eight new warranted installations in the past twenty-four calendar months, and consistently completing punch lists (RFWs) within ninety days of final inspections. Please visit the PIN site for full Speedy Warranty requirements.

For further information or assistance, please contact your local [Elevate Sales Representative](#). You can also contact your Regional Technical Manager or Technical Coordinator at 800-428-4442.

Sincerely,

Michael Huber  
Director, Warranty Services

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<sup>1</sup> Applicators that do not have at least 500,000 square feet under warranty do not have a QIR.